



Libraries' Student Survey

The library is conducting a student survey to assess user satisfaction with library services. This survey is anonymous and will allow the library to review and enhance our existing information services. Please take a few minutes to let us know how we are doing.

Marking Instructions

Please use a soft-lead (No. 2) pencil to fill in the ovals indicating your responses. Mark only one response per question unless instructed to do otherwise.

<p>1 Age</p> <table border="1"> <tr><td> </td><td> </td></tr> <tr><td>①</td><td>①</td></tr> <tr><td>②</td><td>②</td></tr> <tr><td>③</td><td>③</td></tr> <tr><td>④</td><td>④</td></tr> <tr><td>⑤</td><td>⑤</td></tr> <tr><td>⑥</td><td>⑥</td></tr> <tr><td>⑦</td><td>⑦</td></tr> <tr><td>⑧</td><td>⑧</td></tr> <tr><td>⑨</td><td>⑨</td></tr> </table>			①	①	②	②	③	③	④	④	⑤	⑤	⑥	⑥	⑦	⑦	⑧	⑧	⑨	⑨	<p>2 Sex</p> <p><input type="radio"/> Male <input type="radio"/> Female</p>	<p>3 Marital Status</p> <p><input type="radio"/> Not married, no children</p> <p><input type="radio"/> Not married, with children</p> <p><input type="radio"/> Married, no children</p> <p><input type="radio"/> Married, with children</p>	<p>4 Ethnic Background</p> <p><input type="radio"/> Black <input type="radio"/> White <input type="radio"/> Hispanic <input type="radio"/> Native-American <input type="radio"/> Asian <input type="radio"/> Other <input type="radio"/> I prefer not to respond</p>	<p>5 Classification</p> <p><input type="radio"/> Freshman (0-29 hrs) <input type="radio"/> Sophomore (30-59 hrs) <input type="radio"/> Junior (60-89 hrs) <input type="radio"/> Senior (90+ hrs) <input type="radio"/> Master's <input type="radio"/> PhD <input type="radio"/> Degreed undergraduate <input type="radio"/> Not working toward a degree <input type="radio"/> Auditing course</p>								
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<p>6 Student status (full-time undergraduate - 12 hours or more; full-time graduate - 9 hours)</p> <p><input type="radio"/> Full-time day student <input type="radio"/> Part-time day student <input type="radio"/> Full-time evening student <input type="radio"/> Part-time evening student <input type="radio"/> Full-time day and evening student <input type="radio"/> Part-time day and evening student</p>	<p>7 School/College of Major</p> <p><input type="radio"/> Architecture <input type="radio"/> Business Administration <input type="radio"/> Education <input type="radio"/> Engineering <input type="radio"/> Honors <input type="radio"/> Liberal Arts <input type="radio"/> Nursing <input type="radio"/> Science <input type="radio"/> Social Work <input type="radio"/> Urban and Public Affairs <input type="radio"/> Undeclared</p>	<p>8 Do you currently own a personal computer?</p> <p><input type="radio"/> Yes, PC/IBM <input type="radio"/> Yes, Apple/Macintosh <input type="radio"/> No</p> <p>9 Do you currently have internet access at home?</p> <p><input type="radio"/> Yes, UTA account <input type="radio"/> Yes, other provider <input type="radio"/> No</p>																														
<p>10 Commuting distance</p> <p><input type="radio"/> Live on campus</p> <p><input type="radio"/> Live within 1 mile of campus</p> <p><input type="radio"/> Within Arlington city limits</p> <p><input type="radio"/> Outside Arlington - less than 25 miles</p> <p><input type="radio"/> Outside Arlington - 25 miles or more</p>	<p>11 How often do you use the following?</p> <table border="1"> <thead> <tr> <th></th> <th>Daily</th> <th>Weekly</th> <th>Monthly</th> <th>Less than once a month</th> </tr> </thead> <tbody> <tr> <td>E-mail</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> <tr> <td>Word processing software</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> <tr> <td>Spreadsheet software</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> <tr> <td>internet</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> <tr> <td>UTA web site</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> </tbody> </table>			Daily	Weekly	Monthly	Less than once a month	E-mail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Word processing software	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Spreadsheet software	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	internet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	UTA web site	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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12 Have you EVER used the UTA Libraries, either the physical Libraries or the UTA Libraries online?

Yes  
 No

IF YOU ANSWERED "NO" PLEASE SKIP THE REMAINDER OF THE QUESTIONS ON THIS SURVEY. RETURN YOUR QUESTIONNAIRE WITH ONLY PAGE 1 COMPLETED.

13 I visit the library most often between the hours of:

8 am - 11 am  
 11 am - 2 pm  
 2 pm - 5 pm  
 5 pm - 8 pm  
 8 pm - 12 midnight  
 None of the above-I only access library services via the Web

14 I work most often in the:

Central Library  
 Science & Engineering Library  
 Architecture & fine Arts Library  
 None of the above - I only access library services via the Web

15 I visit the library's web page:

More than once a week  
 Once a week  
 Twice a month  
 Once a month  
 Only when an assignment is due  
 Never

16 When I need assistance at the reference desk, I usually have to wait:

No time at all  
 Less than 5 minutes  
 Between 5 and 10 minutes  
 Between 10 and 15 minutes  
 More than 15 minutes

17 When I request an item from interlibrary loan, I usually receive it in:

1 to 3 days  
 4 to 6 days  
 7 to 9 days  
 10 to 14 days  
 15 or more days  
 Not applicable - never used interlibrary loan services

18 Are you aware that the 6th floor of the Central Library contains Special Collections, a division with materials related to Texas History?

Yes  
 No

19 How should the library prioritize spending during the next two years?  
Rank the items below using the numbers 1 through 7 (1 = the highest priority, 7 = the lowest priority).

**Use each number only once.**

Priority for future spending	Rank
Books	① ② ③ ④ ⑤ ⑥ ⑦
Print Magazines & Journals	① ② ③ ④ ⑤ ⑥ ⑦
Electronic journals and online texts	① ② ③ ④ ⑤ ⑥ ⑦
Increasing the number of computer workstations	① ② ③ ④ ⑤ ⑥ ⑦
In-person assistance in using the library	① ② ③ ④ ⑤ ⑥ ⑦
Faster delivery of books/articles borrowed from other libraries (ILL service)	① ② ③ ④ ⑤ ⑥ ⑦
Extended Library Hours	① ② ③ ④ ⑤ ⑥ ⑦

Please rate your level of agreement or disagreement with each of the following statements about the UTA Libraries.

		Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know/ No Opinion
20	UTA Library services and resources are well publicized.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
21	Staff demonstrates good knowledge of information resources.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
22	The library web page is organized in a logical fashion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
23	I would be willing to pay a small fee for the library staff to retrieve and photocopy articles for me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
24	The books in the library collection are current enough to meet my needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
25	I feel safe in the building.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
26	The circulation loan period is long enough.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
27	The library staff is courteous.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
28	I use the new book display to review books.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
29	The handouts in the library are useful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
30	The library hours meet my needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
31	There are plenty of computers available in the library for research purposes, excluding the 5th floor ACS computing lab.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
32	I receive good service from the photocopy center.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
33	It is easy to ascertain if the library owns a particular journal.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
34	The materials I need are always on the shelf where they are supposed to be.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
35	I prefer to learn to use an online database by studying the online tutorials and help screens.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Continued:** Please rate your level of agreement or disagreement with each of the following statements about the UTA Libraries.

		Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know/ No Opinion
36	I prefer to learn to use an online database by asking the library staff for assistance.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
37	I would attend a library instructional session which focuses upon how to conduct research in my major subject area.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
38	There are enough tutorials available on the library web page to assist me in learning to use the library.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
39	Library instructional sessions should include a tour of the library in addition to teaching students how to use the electronic databases.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>