

WELCOME HOME

Community Services and Supports
for All Texans

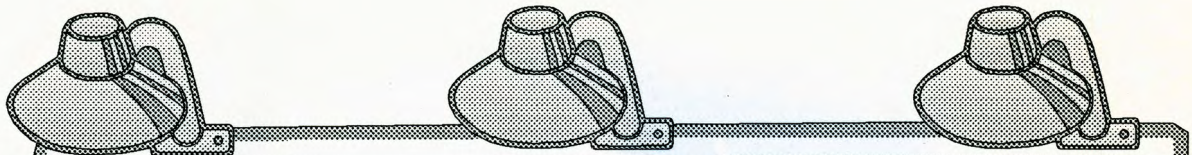
The Statewide Conference

December 13 - 16, 1998

Hyatt Regency on the Riverwalk
San Antonio, Texas

Hosted by:

Texas Respite Resource Network
Coalition of Texans with Disabilities



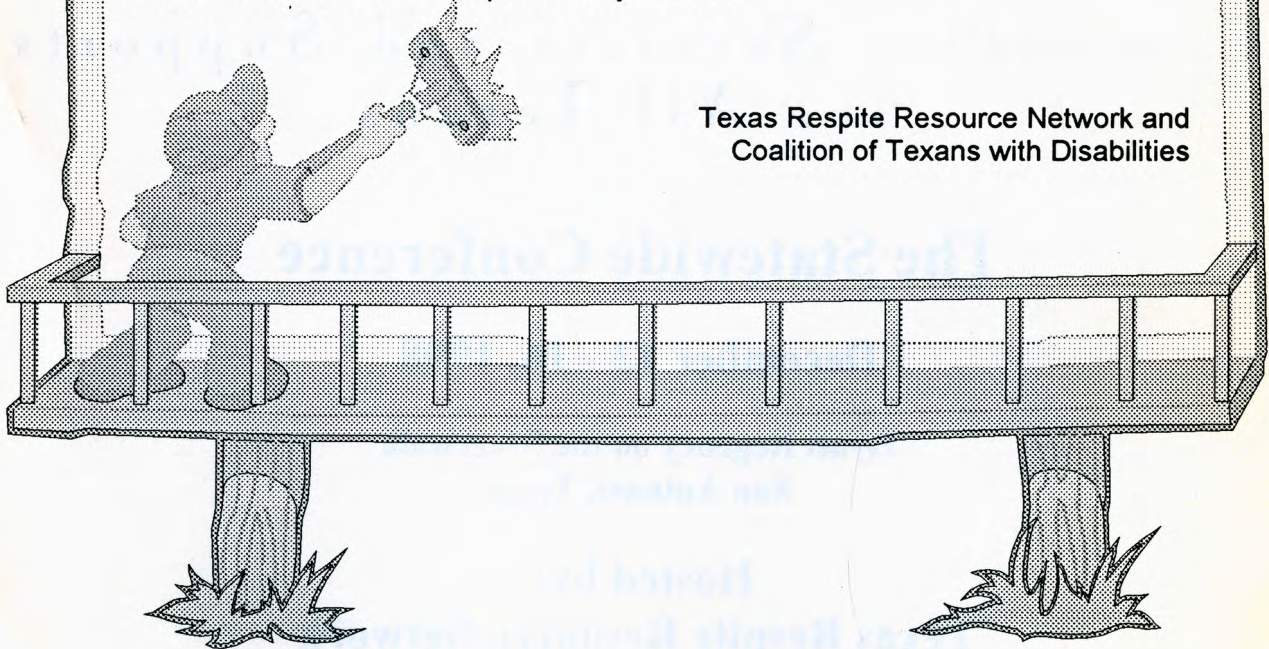
Dear Friend and Colleague:

Welcome Home to Texas! Texas Respite Resource Network and the Coalition of Texans with Disabilities are pleased to host the *Statewide Conference on Community Services and Supports for ALL Texans*. We invite all of you to join us for this exciting and beneficial event.

The theme of the conference, **Welcome Home**, illustrates the need for us to focus on community services and supports for all Texans. It is time for us to concentrate on issues, barriers, policy decisions, creative strategies, and innovative ideas in community supports. It is time for us to build our communities - where all people belong to live, work and play. It is time for us to rally together to make systems change at the state level to support people in their own homes and communities. And, finally, it is time for us in Texas to prepare for the new millennium with new trends and strategies to offer choice and independence for ALL.

As part of this conference, we are offering you a wide variety of opportunities to learn about policy issues and barriers, to develop skills for building better communities, and to meet fellow colleagues in Texas who are working on the same goals and dreams - community services and supports for ALL Texans. Our special thanks to our sponsors, the Texas Planning Council for Developmental Disabilities and Santa Rosa Children's Hospital and other contributors - Texas Assistive Technology Partnership/University Affiliated Program and Southwestern Bell Corporation. What a great way to spend part of your holiday season in downtown San Antonio! Hope to see you there!

Texas Respite Resource Network and
Coalition of Texans with Disabilities



CONFERENCE GOALS

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Welcome Home: *Community Services and Supports for ALL Texans* - The Statewide Conference is a time for us to focus on our vision for the future by examining the progress that we have made in the areas of community services and supports and by enlightening us with new ways of thinking, by teaching us different strategies, by empowering us with effective tools, and by creating new energies in all of us. It is time for us to raise our many voices to one spirit of community.

Welcome Home will:

- ★ Provide a multidisciplinary forum for exchange of practice, research, programming and policy information;
- ★ Outline an agenda for ensuring quality in community services for all Texans;
- ★ Demonstrate effective programs and state strategies which are meeting the needs of people in communities;
- ★ Address options that provide choice, self-direction, and ensure quality of life for people in the community;
- ★ Define the scope and content of issues and create the momentum to mobilize federal, state and local initiatives that are responsive to the voices of all people; and
- ★ Offer time for reflecting on our past accomplishments, meeting new colleagues who share the same goals and dreams, and mobilizing our communities for new beginnings and new choices.

ABOUT SAN ANTONIO

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San Antonio, the nation's 9th largest city, combines old world charm and international flavor to make it "one of America's four unique cities." While in San Antonio, you may want to visit the:

★ **Beautiful Paseo del Rio** (Downtown Riverwalk) with its sightseeing river taxis, shops and indoor and outdoor dining facilities (portions accessible);

★ **the Alamo**, which signifies Texas' independence (mostly accessible);

★ **La Villita**, San Antonio's original settlement with artisans, galleries, restaurants and boutiques (accessible); and

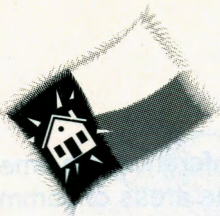
★ **Market Square**, San Antonio's own Mexican market filled with colorful crafts, cultural food and Grande! margaritas (accessible).

Christmas Time in San Antonio - While attending the conference, you will have the opportunity to stroll down the Riverwalk and see the magnificent Festival of Lights. The City of San Antonio lights the Riverwalk with over 70,000 lights and luminaries, and special groups of carolers ride the river barges singing Christmas carols.

Temperature - For December, the daily temperature for San Antonio ranges from 40 to 65 degrees. Be sure to pack comfortable walking shoes and a jacket or sweater for the evenings. Many registrants also find a sweater helpful in the meeting rooms.

Financial Planning - Most restaurants and shops in downtown San Antonio are moderately priced. Menus and prices for restaurants will be available at the registration desk. Most stores and restaurants accept credit cards and traveler's checks. For some tourist attractions, you will need cash or traveler's checks.

Sight-seeing and tour information will be available at the registration desk.



WELCOME HOME

Community Services and Supports for ALL Texans
Statewide Conference

CONFERENCE PROGRAM INFORMATION

SUNDAY, DECEMBER 13, 1998

9:00 am - 6:00 pm **Conference Registration**

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1:00 pm - 4:00 pm **Pre-Conference Institute**

★ **Quality Services for People with Disabilities in Managed Care**

This pre-conference institute will feature nationally recognized speakers, Texas' State Medicaid Office, and a panel of representatives and consumers to present valuable information for consumers and providers to learn about creative strategies in managed care, accessing services, quality indicators, and providing long-term services in managed care. The pre-conference institute is sponsored by Healthcare Matters!

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4:30 pm - 6:00 pm **Welcomes and Opening Session**

★ **Community Services and Supports - Making It Happen!**

Governor George Bush (invited)

Consumer Panel

Jonathan Young, Associate Director for Disability Outreach, White House Office of Public Liaison, Washington, D.C.

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6:00 pm - 8:00 pm **Welcome Reception for Conference Participants and Invited Elected Officials**

MONDAY, DECEMBER 14, 1998

8:00 am - 6:00 pm **Registration**

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8:00 am - 9:00 am **Continental Breakfast**

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8:00 am - 6:00 pm **Resource Tables**

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9:00 am - 10:30 am **Concurrent Sessions**

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10:30 am - 11:00 am **Break**

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11:00 am - 12:00 pm **Concurrent Sessions**

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12:00 pm - 1:30 pm **Lunch - Colleague Chats**

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1:30 pm - 3:00 pm **Concurrent Sessions**

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3:00 pm - 3:30 pm **Break**

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3:30 pm - 4:30 pm **General Session**

★ **Why People Belong in the Community?**

Texas Supreme Court Justice Greg Abbott

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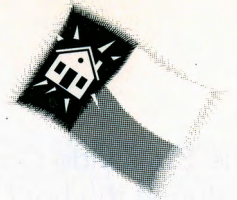
4:30 pm - 6:00 pm **Organization Meetings**

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6:00 pm - 7:30 pm **Theatrical Performance - The Dionysus Theater Group**

WELCOME HOME

Community Services and Supports for ALL Texans
Statewide Conference



CONFERENCE PROGRAM INFORMATION

TUESDAY, DECEMBER 15, 1998

8:00 am - 6:00 pm **Registration**

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8:00 am - 9:00 am **Continental Breakfast**

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9:00 am - 10:15 am **General Session**

**★ Innovative Federal Changes for
Community Services**

*Sally K. Richardson, Director, Health Care
Financing Administration, Center for Medicaid
and State Operations, Baltimore, Maryland*

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10:15 am - 10:30 am **Break**

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10:30 am - 12:00 pm **Concurrent Sessions**

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12:00 pm - 1:30 pm **Lunch - General Session**

*Sue Swenson (invited), Commissioner,
Administration on Developmental Disabilities,
Department of Health and Human Services,
Washington, D.C.*

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1:30 pm - 3:00 pm **Concurrent Sessions**

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3:00 pm - 3:30 pm **Break**

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3:30 pm - 5:00 pm **Concurrent Sessions**

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5:00 pm - 6:00 pm **Light Refreshments by
Resource Tables**

WEDNESDAY, DECEMBER 16, 1998

8:00 am - 1:00 pm **Registration**

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8:00 am - 9:00 am **Continental Breakfast**

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9:00 am - 10:30 am **General Session**

★ Making Communities Inclusive!

National Speaker Panel

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10:30 am - 11:00 am **Break/Hotel Check-Out**

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11:00 am - 12:00 am **Closing Session**

**★ Bringing Community Services Back
Home!**

*John Hockenberry (invited), News
Correspondent with NBC*

CONFERENCE PROGRAM INFORMATION

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The Statewide Conference on Community Services and Supports for ALL Texans is committed to featuring the best speakers the field has to offer and to having current topics and issues addressed throughout the conference affecting people with disabilities in Texas. The Statewide Conference will feature training tracks with concurrent sessions within each track. Such conference tracks and sessions will include:

I. New Directions in Community Services

- ★Voucher Programs in Community Services - Setting the Stage for New Directions
- ★Keeping Kids Healthy - Texas Healthy Kids Corporation and CHIP
- ★Long-term Care Services - Going Beyond Four Walls
- ★Keeping Kids at Home - Permanency Planning that Works!

II. The Legislative Process - What to Know and How to Do It!

- ★Funding Priorities for Health and Human Services in the 76th Legislature
- ★Negotiating the Legislative System - Knowing What To Do!
- ★Federal Initiatives for People with Disabilities
- ★Key Issues for the 76th Legislative Session in Community Services

III. Managed Care

- ★Learning to Manage Managed Care
- ★Your Rights in Managed Care
- ★Meeting the Needs of Consumers - Cultural Issues in Managed Care
- ★Behavioral Health and Managed Care - Focusing on NorthSTAR
- ★Regional Advisory Committees for Managed Care - Getting Involved!

IV. Building Communities, Skills, and Services

- ★Developing New Leadership - Involving All Texans
- ★Self-Determination - How is it Working?
- ★Developing Family Support Networks - You are Not Alone!
- ★The Technology Information Highway - What to Know and Where to Go!
- ★Partners in Policymaking - Time to Get Involved!
- ★Working with the Media
- ★Grant Writing - Skills to Learn and Use!
- ★Improving Quality of Life and Preserving Benefits - Master Pool Trust
- ★Getting on Boards and Committees

V. Respite and Personal Assistance Services - Getting What You Need!

- ★Getting Community Support for Personal Assistance Services
- ★Getting Community Support for Respite Services
- ★Best Practices for Respite and Personal Assistance Services
- ★Respite and Personal Assistance Services - What is available in Texas?
- ★Aging in the Community

For a complete conference program, speakers and other items, please visit Texas Respite's Web site at www.texasrespite.org after November 1, 1998. Information will be updated as available.

SPECIAL CONFERENCE FEATURES



Welcome Home will feature many special activities in conjunction with the Statewide Conference on Community Services and Supports for ALL Texans. These activities include:

Pre-Conference Institute - A pre-conference institute on quality services for people with disabilities in managed care will be held on Sunday, December 13, 1998 from 1:00 - 4:00 pm prior to the opening session of the conference. The pre-conference institute will feature nationally recognized speakers and our own state Medicaid office. The pre-conference institute will be sponsored by Healthcare Matters!, a grant program of the Texas Planning Council for Developmental Disabilities and Advocacy, Inc. Participants must register for the pre-conference institute (see registration form) as space is limited.

Organization Meetings - Many organizations, groups, or individuals have requested meeting room space in conjunction with the conference for separate meetings of their members. If you or your organization would like to schedule a meeting room, please contact Texas Respite Resource Network at (210) 704-2794. Meeting rooms are limited and will be available on Monday, December 14, 1998 from 4:30 to 6:00 pm (please refer to agenda). There is no charge for these meeting rooms however, if your group or organization would like refreshments as part of your meeting, you will need to contact the Hyatt Regency directly and make arrangements for catering and payment.

Welcome Reception - On Sunday evening, December 13, 1998, all registered conference participants will be able to network and meet colleagues from throughout Texas and invited elected officials at a welcome reception. The reception will feature fine foods and entertainment.

Colleague Chats - On Monday, December 14, 1998, all registered conference participants will have the opportunity to listen to colleagues facilitate a lunch discussion about various topics of respite, personal assistance services, and community services and supports. A box lunch will be provided. If you are interested in facilitating a Colleague Chat, please contact TRRN at (210) 704-2794. We would love to hear from you!

Door Prizes - Each registered conference participant will have the opportunity to win daily door prizes donated by San Antonio businesses. This is a great chance to take home a favorite present for the holidays.

Theatrical Performance - On Monday evening, December 14, 1998, all registered conference participants will be able to sit back, relax, and enjoy a theatrical performance by The Dionysus Children's Theater of The River. The River is a year-round, barrier free, extracurricular theater/visual arts enrichment program for children with disabilities and chronic illnesses and their siblings. Light refreshments will be served.

Resource Tables - This conference will feature resource tables located in the foyer of the registration area. These resource tables will be available to conference participants, programs and businesses to share information about their services, upcoming events, and other activities. Resource tables will be available on Monday and Tuesday of the conference. If you are interested in obtaining a resource table for your organization, please contact TRRN at (210) 704-2794 for an application form. A limited number of resource tables will be available and an application form must be completed.

Continuing Education Credits - Continuing Education Credit applications have been completed and approval is pending. An additional fee will be required for Continuing Education Credits. Certificates of Attendance will be given to each registered conference participant. Inquire at the registration desk for further information.

Family and Individual Stipends - A limited number of stipends are available to Texas families and consumers who do not have agency or organizational sponsorship. Stipends will cover two registration fees per family and hotel room costs only. Respite services will be provided to families receiving stipends at the hotel site, or TRRN will pay for respite services at the families' home site. The Coalition of Texans with Disabilities will also be providing stipends to consumers. If you would like to receive a stipend application, please contact TRRN at (210) 704-2794.



Don't forget to visit TRRN's Web site at www.texasrespite.org after November 1, 1998 for other exciting features.



REGISTRATION INFORMATION



Participants must register in advance for the conference by **December 4, 1998** to insure a place at the special events and meeting sessions. The registration fee of \$160.00 includes the following:

- ★ Pre-Conference Institute on Managed Care
- ★ Three Continental Breakfasts
- ★ Welcome Reception on Sunday
- ★ Lunch on Monday and Tuesday
- ★ Light Refreshments at social events
- ★ Registration materials and souvenirs

Registration will be limited to the first 400 participants. Participants must register for the Pre-Conference Institute on Managed Care to be held on Sunday, December 13, 1998 on the registration form. There is no additional charge for the Pre-Conference Institute. Registrations postmarked and received after December 4, 1998 will be \$185.00 if space is available. On-site registration will be \$185.00 if space is available.

Checks, money orders, state vouchers or purchase orders will be accepted and must accompany the registration form. Payment must be received prior to the conference for participants to be registered. If payment is not received prior to the conference for purchase orders or state vouchers, participants will be required to pay at the registration desk by check, money order or cash. Payee Identification Number is 74-1109665 (Santa Rosa Health Care Corporation). Registrations received with payment will receive a confirmation card in the mail.

Any cancellations must be made in writing and be postmarked and/or received by December 4, 1998. The registration fee will be refunded with a deduction of \$25.00 for expenses already incurred. TRRN cannot make refunds for cancellations received after December 4, 1998. Texas Respite Resource Network and the Coalition of Texans with Disabilities reserves the right to cancel the program should circumstances make this necessary, in which case, full refunds will be granted.

To register for the conference, please complete the attached registration form and mail to:

**Texas Respite Resource Network
Santa Rosa Children's Hospital
Conference Coordinator
519 W. Houston Street
San Antonio, Texas 78207-3198**

Please feel free to duplicate the registration form for additional participants. *One registration form per participant is required.* Fax copies of registration forms will be accepted, however, payment must be received before the participant will be registered for the conference. For further information, please contact TRRN at (210) 704-2794 or fax (210)704-2797.

HOTEL INFORMATION



A block of rooms has been reserved at the Hyatt Regency on the Riverwalk until **November 22, 1998**. After this date, rooms will be on a space available basis at the prevailing rack rates. The Hyatt Regency San Antonio, located on the fabulous Riverwalk and directly across from the Alamo, offers 632 spacious sleeping rooms, a rooftop pool with health club facilities, a wide selection of dining fare, and many specialty shops.

For this conference, special room rates are: \$70.00 for single; \$90.00 for double; \$110.00 for triple; and \$130.00 for quad with additional charges for city and hotel taxes and incidentals. Luxurious suites are also available upon request at the prevailing rack rates. Hotel check-in time is 3:00 pm and check-out at 12:00 noon. The special conference rates are available from December 12-17, 1998 for conference participants who are traveling early or late, however, a limited number of rooms are available pre- and post-conference dates. The Hyatt Regency will **NOT** accept state vouchers or purchase orders for guarantee or payment of hotel rooms. Self parking is available at the Hyatt Regency for \$9.00 per day and valet parking is available for \$13.00 per day.

Please use the reservation form attached to make your reservations. You may also call the Hyatt Regency directly or fax your reservation form to them. Please indicate to the reservation clerk, when calling, that you will be attending **Welcome Home and refer to Texas Respite Resource Network** to get the conference rates. Please send the reservation form directly to:

**Hyatt Regency San Antonio
on the Riverwalk at Paseo del Alamo
123 Losoya Street
San Antonio, Texas 78205
Attn: Reservations Department
(210) 222-1234 Fax (210) 531-2359**

Please note:

All reservations must be guaranteed. Reservations can be guaranteed by an advanced deposit or credit card. Please refer to the hotel registration form in this packet for further information regarding your hotel reservation.

AIRLINE INFORMATION

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Southwest Airlines has been designated as the official carrier for the 1998 Statewide Conference - ***Welcome Home: Community Services and Supports for ALL Texans***. Southwest Airlines is offering a 10% discount on most of its already low fares, for travel to and from this conference. Call (or have your professional travel agent call) the Southwest Airlines Group and Meeting Reservations at **1-800-433-5368**, Monday - Friday, 8:00 am - 5:00 pm and Saturday, 9:30 am - 3:30 pm by no later than (5) days prior to the first date of your travel. Refer to ID Code **K5758** to take advantage of this offer. This offer is good for travel dates of December 10-19, 1998 to San Antonio for this conference. Don't miss out- Call right away as fares are subject to terms and availability.

GROUND TRANSPORTATION

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Arrangements have been made with Star Shuttle to provide transportation for conference participants. Transportation between the San Antonio Airport and the Hyatt Regency is available for \$7.00 one-way or \$12.00 for roundtrip if you purchase your roundtrip ticket upon arrival. Vans run approximately every 15 minutes from the airport. Guests may also make reservations in advance. It is advisable to make return reservations to the airport at least 24 hours in advance by calling (210) 341-6000.

Conference participants in need of accessible transportation may call Star Shuttle at (210) 341-6000; Via Metropolitan Transit Accessible Services at (210) 362-2140; or Texas Respite Resource Network at (210) 704-2794 for a listing of other resources.

ACCESSIBILITY

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Dietary Requests - Registrants with special dietary requirements should specify their needs in writing and attach them to the registration form or call TRRN at (210) 704-2794 for meal events associated with the conference. These requests should be mailed to TRRN. Every attempt will be made to provide these services.

Communication Requests - Registrants in need of interpreters, materials in braille, materials in other languages, materials in large print, or other types of communication needs should contact Texas Respite Resource Network at (210) 704-2794 by November 13, 1998.

Wheelchair Accessibility - All conference meeting rooms at the Hyatt Regency are accessible to registrants in wheelchairs. The San Antonio Riverwalk and other downtown attractions are accessible at certain locations. Accessibility maps of downtown San Antonio will be available at the registration desk. Every effort is made to ensure that functions at the conference are accessible to all persons. For information on the accessibility of a particular event, please call TRRN prior to registering. Registrants who need wheelchair accessible rooms or who have other needs related to their hotel room should submit their requests to the Hyatt Regency in San Antonio when making reservations.

Chemical Sensitivity Awareness - Texas Respite Resource Network and the Coalition of Texans with Disabilities would like to make all individuals aware that many conference participants have multiple chemical sensitivities to perfumes and scented soaps. For this reason, we would suggest you refrain from using these items.

Respite and Personal Assistance Services - Various agencies are available in San Antonio to provide respite and personal assistance services for conference participants. If you are in need of these services please contact TRRN at (210) 704-2794 for a list of available resources.



HOTEL REGISTRATION

Welcome Home

Community Services and Supports for ALL Texans

December 13 -16, 1998

Convention Rates: Single - \$70.00; Double - \$90.00; Triple - \$110.00; Quad - \$130.00

Cut-Off date: November 22, 1998

(Reservations received after cut-off will be taken at prevailing rack rates on space available basis)

Name: _____

Company Name/Agency: _____

Address: _____

City/State/Zip+4: _____

Home Phone: (____) _____ Work Phone: (____) _____

Number of Rooms: Single _____ Double _____ Triple _____ Quad _____

I will arrive on: _____ I will depart on: _____
date/time date/time

Special Requests or Accommodations:

- Accessible room - please circle: roll-in shower bathtub
- Equipment for persons with hearing impairments
- Other, please specify _____

Smoking/Non-Smoking (Please Circle)

You MUST guarantee your room reservation. You may do so by the following:

ADVANCE DEPOSIT - Please enclosed one night's room rate and tax (15%) as the deposit. Check must be received at least 2 weeks prior to your arrival or reservation will cancel. Deposits are refundable if cancelled prior to 48 hours of arrival date.

GUARANTEED BY CREDIT CARD - Please fill in American Express, Carte Blanche, Diner's Club, Master Card, Visa, JCB, Discover Card number, name or cardholder and expiration date in the space provided.

Cardholder's Name: _____ Card Type: _____

Card Number: _____ Expiration Date: _____

In the event you are unable to cancel this reservation within 48 hours of the arrival date, a charge equal to one night's room rate will be assessed on the credit card above or the advanced deposit forfeited.

Check-In: 3:00 pm

Check-Out: Noon

Please mail Hotel Reservation Form to:

Hyatt Regency San Antonio
on the Riverwalk at Paseo Del Alamo
123 Losoya Street
San Antonio, Texas 78205
Attn: Reservations Department
(210) 222-1234 Fax: (210) 531-2359

CONFERENCE REGISTRATION

Welcome Home

Community Services and Supports for ALL Texans

December 13 - 16, 1998



The conference will be limited to the first 400 registrants. Pre-registration fee is \$160.00. Deadline for pre-registration is **December 4, 1998**. *Please complete a separate form for each conference participant.*

Name: _____ Title: _____

Agency: _____

Address: _____

City/State/Zip+4: _____

Daytime Phone Number: (____) _____ Fax: (____) _____

Please check if you need any of the following and respond by November 13, 1998:

- | | |
|--|--|
| <input type="checkbox"/> Large Print | <input type="checkbox"/> C.A.R.T |
| <input type="checkbox"/> Braille | <input type="checkbox"/> ASL Interpreter |
| <input type="checkbox"/> Audio Tape | <input type="checkbox"/> Special Diet |
| <input type="checkbox"/> Disc | <input type="checkbox"/> Foreign Language, specify _____ |
| <input type="checkbox"/> Other, please specify _____ | |

Conference Registration Fee includes:

Pre-Conference Institute on Managed Care
Three Continental Breakfasts
Welcome Reception on Sunday

Lunch on Monday and Tuesday
Light Refreshments at social events
Registration materials and souvenirs

Acceptable methods of payments are:

- ★ Checks payable to Texas Respite Resource Network
- ★ Money Orders payable to Texas Respite Resource Network
- ★ Reoccurring Transactions Invoice (RTI) or Purchase Voucher for state employees.
- ★ Payee identification number is 74-1109665 (Santa Rosa Health Care Corporation).

Registration forms received without payment will not be processed until payment is received.

Please indicate if you will be attending the Pre-Conference Institute on Quality Services in Managed Care on Sunday, December 13, 1998 from 1:00 - 4:00 pm. There is no additional charge to attend this pre-conference institute, but you must register below because space is limited.

_____ Yes, I will be attending the Pre-Conference Institute.

_____ No, I will not be attending the Pre-Conference institute.

REGISTRATION FEES

| | | Amount Enclosed |
|------------------------|----------|-----------------|
| By December 4, 1998 | \$160.00 | \$ _____ |
| After December 4, 1998 | \$185.00 | \$ _____ |
| TOTAL ENCLOSED | | \$ _____ |

Please mail Conference Registration Form to:

**Texas Respite Resource Network
Santa Rosa Health Care Corporation
Conference Coordinator
519 West Houston St.
San Antonio, Texas 78207-3198
(210) 704-2794 Fax: (210) 704-2797**

Please forward to a friend or colleague if you are unable to attend or receive more than one brochure.