



The Coalition of Texans with Disabilities' CHAMPION

A Quarterly Newsletter of The Advocacy Committee of CTD 316 W. 12th, Suite 405, Austin, TX 78701 (512) 478-3366 V/TDD (512) 478-3370 FAX or Winter 1996 1-800-998-3363 Issue I

EDITOR'S SOAPBOX AND WELCOME!

This is the first issue of CTD's Advocacy Newsletter published by Brette Browning, CTD's Advocacy Chair. We want to convey all the hard work that has been done during this year's initiative and provide inspiration to those advocates whose enthusiasm may have faded. Motivating and managing teams is not easy, but I think we have already proved that we can triumph over adversity by way of our respective disabilities. One thing that we have learned through the ADA initiative is that: We Do Make a Difference! Most businesses we've approached have been very appreciative of our advice. I even had a national ADA consultant call and say that his client (someone we surveyed) was impressed and appreciated our approach. Businesses know the ADA is an issue, but they don't always know how easy or inexpensive it can be. Our primary thrust has been on addressing Title III of the ADA (Public Accommodations), but this is just the tip

of the iceberg. Not only do we want to change physical access, but we want to change attitudes. That's my soapbox. I believe that disability awareness is our most pressing issue. Society can't give us the respect or the rights we deserve unless they stop pitying and fearing us, and start recognizing our value. I believe that showing ourselves in cross-disability teams with knowledge regarding our own civil rights issues is one of the best ways to do that. We have been given a great opportunity (fabulous resources and support from CTD) to lay claim to our own liberty. No one else is going to do it for us. And we don't want businesses to do it begrudgingly. We want to show them why it is necessary and that we care. Congress may try to take as much of our rights away as possible. That is why it is of utmost importance that we let our voices be heard loud and strong! Go get em fellow advocates! (I'm always here for questions-and remember, there is no such thing as a stupid question. Just call (512) 478-3366 or 1-800-998-3363. If I don't know the answer, I'll find it.)

1995 CTD STATEWIDE ADA IMPLEMENTATION CAMPAIGN

The delegates to the 1994 CTD Annual Conference adopted a Statewide ADA Implementation Campaign as their advocacy initiative. The goal was to have at least one Title III business in each designated city come into compliance with the ADA before November 17, 1995. CTD provided a skills training in eight cities to regional ADA leaders and their teams of ten members. These teams have been establishing contacts and building rapport with private businesses in their communities, conducting access surveys and negotiating for ADA compliance. The communities and their respective ADA team leaders are:

Austin - Diana Webster El Paso - Alfredo Juarez San Antonio - Chris Mlynek and Christine Pacetti Houston - Tony Koosis and John Parker Bryan/College Station - Susan Junek Lower Rio Grande Valley -Maria de la Rosa Lubbock - Marilyn Breedlove Longview/Tyler - Judy Johns

The regional leaders and team members made the following commitments:

- * A one year commitment.
- Attend required two-day training sessions.
- * Conduct a minimum of 10 assessments and surveys.
- Negotiate and mediate with businesses.
- * Communicate back to the Advocacy Committee, who will then communicate progress to the CTD membership by periodic newsletters.

- Conduct follow up visits to businesses to assure compliance has been achieved.
- * Apply the skills learned at training sessions to the best of their ability.

Ron Cranston, Advocacy Committee Chair; Dallas Patterson, CTD ADA Intern; and Belinda Carlton, CTD Director:

- * Developed an ADA Title III training and materials on the content of the law and how to conduct an accessibility survey.
- Developed negotiation/mediation training and materials.
- Conducted 3-day team leaders training.
- * Conducted 2-day ADA team member trainings in each of the eight locations.
- Provided ongoing technical assistance and support to team leaders and members.
- Provided ADA information to members and general public.

The local teams have been fulfilling their commitments, having completed 47+ surveys. As of this date, six of the eight teams have either conducted all ten surveys and negotiation meetings with businesses or made a significant start. All teams expect closure on all ten businesses by mid-1996, even though several teams have had to overcome barriers with transportation and illness of leaders.

The CTD Advocacy Committee reported the teams success at the Delegate Assembly in November 1995 in Corpus Christi. Two teams had businesses which have made extensive changes to comply with the ADA which were formally recognized at the awards luncheon at the 1995 Delegate Assembly.

COMMENTS FROM THE ADA TEAMS

"We were all very pleased when the manager of Luby's Cafeteria showed us the detailed draft designed by architects of the new bathrooms. They are ADA compliant."--Christine Pacetti, San Antonio

"We got to the HEB store to discuss their tiny bathroom thinking we would be able to score big points. I started to enter the inaccessible bathroom, when the manager redirected me to their *new*, unisex bathroom. It was great! Now they're just working on signage."--Brette Browning, Austin

"Seeing team members getting involved in the community was very rewarding. Their excitement, dedication; commitment, and motivation to go out and make a difference and seeing them advocate for themselves and everyone to make their community accessible gave me a great feeling."--Maria de la Rosa, Lower Rio Grande Valley

"We have had a lot of difficulty getting together because I have had problems with transportation. Most of what has been done has been on an individual basis. I am pretty busy, and feel that someone else would make a more effective leader. I would like to share my e-mail address for people to contact me. It is:

Susie@vercom.tamu.edu"--Susie Junek, College Station

"We found that finding the person who makes the decisions was crucial. Otherwise, we were just wasting our time. Also, our role-playing really paid off"--Alfredo Juarez, El Paso "I was so happy when the majority of my team met with the Barton Creek Square Mall Manager, Debbie Garrett. We all had parts to play, and were pretty successful. This and going for pizza afterwards really created bonding among the team members."--Diana Webster, Austin

"I have really enjoyed educating and informing businesses about people with disabilities. We have met with very receptive businesses such as Toys-R-Us and La Quinta Inn. In fact, we have been getting requests from businesses to survey their locations.--Marilyn Breedlove, Lubbock

"I appreciated that while we were at HEB doing the survey, the HEB ADA coordinator met with us and even fixed the latch on the restroom door."--*Maria Barrera, Austin*

"It was great to find people (businesses) on our side."--Lennie Cavasos, Lower Rio Grande Valley

"I was grateful that most businesses were so open to suggestions. The people on our team put in a lot of personal time and energy. It would have helped if CTD had provided us with compensation for transportation costs, or reimbursement for food and drinks. We put in long days of hard work!"--Margarita Lightbourn Harbeck, El Paso



El Paso team hard at work



18th ANNUAL DELEGATES ASSEMBLY

The assembly this year was held at the Corpus Christi Bayfront Marriott, November 17 -November 19, 1995. When CTD arrived on Thursday, Nov. 16, we were not pleased with the inaccessibility of the hotel. When the CTD Board of Directors had checked it out in April, the hotel assured them that all accessibility problems would be corrected by the conference date. They weren't.

Anyway, CTD started registering people on Friday morning and then they were free to go on to the CTD sponsored "outings". Sailing was out of the picture because it was raining, so people received coupons to attend the Texas State Aquarium.

Concurrently, there was exhibit viewing and several door prize drawings throughout the day. Then, the team leaders from the Lower Rio Grande Valley, El Paso, Houston, Austin, Lubbock and San Antonio met to rehearse their advocacy presentation at 6:30, the CTD Board candidates met, and then there was a last chance to submit emergency resolutions.

Finally, we got to the OPENING GENERAL ASSEMBLY. A roll call was taken and then Mark Hamman, Convention Chair and Treasurer, welcomed Mary Rhodes, Mayor, City of Corpus Christi. She spoke to us briefly. Then Redge Westbrook, President, introduced the speakers addressing federal and state updates. First we heard from Bob Kafka, Organizer, ADAPT who impressed upon us how tentative are the laws (including the ADA) protecting the civil rights of people with disabilities. We then went around the room and introduced ourselves. Next, we heard from Mark Parton, Sr. Attorney, Advocacy, Inc. Both groups are CTD members.

We had table discussions regarding the disabled communities' apparent apathy. Then we had a cash bar and karioke provided by Joe Jackson. A fun time was had by all.

For some, Saturday's start was much too early (or was it much too hung-over?). After a much needed continental breakfast, we began the general session.

Richard Riehl, General Counsel, Texas Secretary of State discussed the National Voter Registration Act's impact on Texan's with disabilities. Then we heard from Roxene Runyon, Chair of the Governor's committee and Shirley Pacetti of the Governor and Mayor's Committees on People with Disabilities. Now, we finally gave our presentation on the Advocacy Initiative. First, Ron Cranston, 1993-95 Advocacy Committee Chair discussed the status of the 1995 Statewide ADA Implementation Campaign. He was joined by Maria De la Rosa-Lower Rio Grande Valley, Dolores and Marc Salazar-El Paso, Tony Koosis--Houston, Diana Webster-Austin, Marilyn Breedlove--Lubbock, and Christine Pacetti--San Antonio. Each team member reported on how the surveys were going in their region. The only teams that weren't represented were College Station and Longview. The El Paso team and the Lower Rio Grande Valley team were happy to report that they had awards to give to businesses that had responded to the team's efforts and made substantial changes as a result of the survey. Of course, we wished there were 80 awards to give, but we had learned that the negotiations take time. We felt very encouraged, however, by the progress made by the teams. Brette Browning then outlined the proposal for the 1996 Initiative:

1996 CTD MEMBER INITIATIVE

1. Complete the 1995 Title III Statewide Implementation Campaign

Team leaders decided to complete the 1995 ADA Initiative for two important reasons: (1) Each team wanted to fulfill their commitment to complete all ten surveys and have at least one survey result in a business coming into full compliance with ADA Title III. (Bringing about change takes persistence and perseverance.) (2) Access surveys and negotiations are in progress and if we were to drop the initiative at this point, we would lose credibility.

2. Conduct meetings with local media editorial boards to increase awareness of CTD's seven priorities

Partly because 1996 is an election year, the delegates decided that the most important action of the year was to influence the public and candidates; and that the best way to accomplish this was through media coverage of our seven priority issues (personal assistance services, access to health care, employment, implementation of the ADA and other civil rights laws, accessible/affordable transportation and housing and advocacy for school-age children). "Editorial boards" determine the content of media coverage. Local teams will conduct meetings with the boards of their various local media (television, radio and newspapers) to educate them on the issues, the impact for all citizens and how we wish those issues to be presented by the media. We also want to establish good relationships by offering resources to the local media. Local teams will seek commitments from these boards for coverage. CTD staff will provide training, materials and support as we did with the ADA Initiative.

3. Build and Strengthen Teams

For the teams that are well-established and making progress, the leaders will identify five new members to add to the team. And for the teams that are "floundering" we will make an effort to rebuild them.

The proposal was accepted by the delegation and Brette Browning was appointed 1995-97 Advocacy Committee Chair

Back to the conference--There were then 1996-97 CTD board nominations and campaign speeches.

The Awards luncheon was held with Lex Frieden, Sr. Vice President, Texas Institute for Rehabilitation and Research speaking as the keynote speaker. He pointed out how important it is for us to take a proactive stance in our advocacy efforts in this time of political upheaval. With all the changes facing disability issues, people must stop thinking of the CTD conference as an annual party and seize the opportunity to plan and act with fellow advocates. We can have such a powerful effect if we challenge our issues in collaboration! Awards for the Outstanding Member, Outstanding Newsletter and Justin Dart Meritorious Award were presented and reported in the January CTD newsletter. The awards for the ADA were presented:

ADA CHAMPION AWARDS





EL PASO MARRIOTT

Kevin Beauvais and Marc Salazar

Most of CTD's El Paso team belongs to Desert ADAPT and GRUPO DIO-Grupo Dignidad, Iguidad Y Oportunidad and have been very active members in El Paso. This team negotiated long and hard with the Marriott hotel. At first the hotel was resistant to the team, but ended up being an example for other businesses in El Paso and across the state. The team conducted the survey, did their research and then communicated the violations they noted with hotel management point by point. It was a long process but the hotel enlarged disabled parking, guest rooms and bathroom stalls. In addition, they added braille signage, lowered a reception counter and installed lowered closets and controls. Kevin Beauvais, General Manager, accepted the award in Corpus Christi from one of the team members, Marc Salazar. The team is continuing negotiations regarding the weight room and pool. Team leader, Alfredo Juarez, was unable to attend the conference.



The Lower Rio Grande Valley team has made substantial progress especially considering their members come from many communities in the Valley. The team receives a lot of support from VAIL, the Valley Association for Independent Living. The team surveyed and negotiated with Security State Bank in Pharr. The bank installed an electric door, placed rails along the stairs and ramp, made their water fountains accessible and provided van-accessible parking in response to the team's efforts. Additionally, the bank provided a signed commitment to be fully accessible by year-end from J. Xavier Villescas. Mr. Villescas was unable to attend the conference, so Maria de la Rosa-team leader accepted it for him. The bank was presented with the award in Pharr and the local newspaper covered the story with a nice picture of Carolyn Joyner (bank), Juan Ayala, Raul Reyes, Luis G. Bazaldua, Noemi Olazaran, Tony Reyes, Victor Ali and Xavier Villescas (bank). Way to go Valley team!

Again, Back to the conference--Workshops were conducted in the afternoon. They were: HOW TO FILE YOUR OWN ADA LAWSUIT: The Last Resort--Jim Harrington, Legal Director, Texas Civil Rights Project and Director, ADA National Back-up Center MEDICAID, MEDICARE AND PAS: Tossed Against the Rocks--Laura Brown, Project Coordinator, CTD Personal Assistance Services Task Force; Bob Kafka, Organizer, ADAPT

of Texas; Kathleen DeSilva, Chair, CTD PAS Task Force

SSI AND PASS PLANS: Taking Hold of the Helm--Claude Wilson, Public Policy, Texas Planning Council for Developmental Disabilities

DISABILITY RIGHTS LAWS: Are Storms on the Horizon?--Mark Parton, Sr. Attorney, Advocacy, Inc.

THE INTERNET: Navigating Your Way to Quick Communication--Richard Villa, President, American Council of the Blind of Texas

ASSISTIVE TECHNOLOGY: Raft or Racing Boat, Bridging the Gulf--Maureen O'Connell, Coordinator: Assistive Technology Project, Advocacy, Inc.

Board elections were then held and in the evening CTD was entertained by Dave Robertson, guitarist and singer from Corpus Christi who is a paraplegic.

On Sunday, November 19th, Delegate business of discussion, acceptance, amendment or refusal of proposed resolutions; announcement of new board members and approval of the budget was conducted. You received a full report on this in the last CTD newsletter.

CHANGE IN THE CH"AIR"

The delegates at the 18th assembly said goodbye to Ron Cranston and elected Brette Browning as the new CTD Advocacy Chair. I apologize to Ron, who provided a moving, spirited commentary especially for the Christmas season for the late date of this newsletter. This has not detracted from your inspiration, however! Could procranstonation be contagious?

WHEEL CHAIR WAREHOUSE	B

GOODBYE, RON CRANSTON

"The Holiday Season presented to us a number of opportunities. Often we are given a chance, not unlike Ebenezer Scrooge, to reflect upon our past. Fortunately, I've looked back, especially around this time of year, with at least a modicum of pleasure, deep into memories of childhood leading up to adulthood...gifts given and received, the company of my family, great food and a certain sense of warmth in the perception that we all focus on that which unites us in the human condition and by the realization of our collective existence, however it is manifest. We are not alone.

As time passed, I grew both physically and mentally. Some of my beliefs changed with the necessity to mesh rational thought with time-honored traditions. For example, the Christmas Eve work performed by Santa Claus defies the time-space continuum as most of us perceive it. But, yes Virginia, there really is a Santa Claus! Papa Noel lives collectively in each of us who believe in the spirit of giving.

Fast forward to the present. As I thought of plans for the Holiday Season and New Year, at a late date (in my family its called procranstonation), I accounted for my time and actions that I might better serve the future. I've also tried to do so over the past couple of years in the role of CTD Advocacy Chair. Reflecting on the time and energy spent, it would be good if in accounting for the experience, I could parallel the classic Dickens character as one who emerges as a man of "business consumed" and whose fate evolves from miserly self-destruction to that of a steward of the oppressed (images of Tiny Tim hit all too close to home here, but that's not the character whose issues are relevant to this discourse). Alas, this would be a nice package to wrap, but it's not this simple. Truly, my deficits and frustrations are real. I, like Everyman, am but one. One man. One mind. One heart. How can I change myself, much less a world which seems to be increasingly more cold and cruel? In denial of my own arrogance, I can't! And armed with any less than dancing sugar plums, desolate visions devouring are all I can foresee.

Yet, deep within, hope springs eternal, similar to the lamp miraculously fueled for days beyond expectation. A glimmer fed by those whose dreams (a country where ADA isn't necessary, accessible housing and transportation are the norm, personal assistance services are available and well-funded, healthcare is provided to all, etc.) are united in the murmurings of daily conversations between shareholders who know that the village is made up of the likes of more than one kind, each embellishing the taste of our human "foggy pudding".

While I partook of some of the conversations, I see that I may have better communicated with the villagers as Advocacy Chair. We may have been further by now, had the mummers grown to a roar or more steps been transformed to a ramp or more signs been brailled or more TDDs been installed.

But fear not, for this day, in the city of Austin, a child to the CTD Advocacy Committee Chair is born. And her name is Brette Browning. You will find her wrapped in the dreams we share. Okay, I'll end this before I become sacrilegious. The point is that we can continue to succeed. I'm counting on it! I know Brette is counting on it too. Its not easy, we've seen that, but if we talk to each other and the rest of the villagers, things happen. Good things! So, one last time, I'm asking something of you. It's no more than a commitment to help yourself to a piece of the pie. Brette's going to be calling on you. She'll say something like, "Would you da da da da da?" Give yourself a present, say yes. Have a wonderful New Year!" *Ron Cranston*

HELLO, BRETTE BROWNING

"Gee, I hope eloquence comes with the job, Ron. For now, I'll just introduce myself. In a former life (well, it seems that way), I was an auditor for a CPA firm. I was pretty bored until I got my diagnosis of Multiple Sclerosis in 1988. To make a long story less long, civil rights had always been important to me and over time it became clear, that now as a member of one of the most oppressed classes-if not the most-in modern history, the passion that I had been searching for was right in front of my face. In advocating for disability rights! Sure, I have struggled with all the stages towards acceptance of a chronic disease: shock, denial, bargaining,

anger, and depression-and I probably always will, but I have the 'chance to help myself to a piece of the pie' and as everyone can tell you, I never turn down pie (especially if it's chocolate)! So, I am going to do everything in my power to stake a claim for our hard-fought rights and fight a little harder. I believe that Martin Luther King, Jr.'s words 'Injustice anywhere is a threat to justice everywhere' has got to be a guiding light for us. I hope the rest of CTD's advocates share my passion." *Brette Browning*

INFORMATION LOCATION

SPANISH RESOURCES AVAILABLE

"A wide variety of Spanish-language material is offered by the ARC concerning the ADA and access-related issues in Spanish." For further information, contact The Arc National Headquarters, 500 E. Border St., Suite 300, Arlington, TX 76010, 817-261-6003 Voice, 817-277-0553 TDD, 817-277-3491 Fax.

THE MEDIA: INSIDE OUT

A National Satellite Teleconference was Cosponsored by CTD on December 5 at the Texas Rehabilitation Commission. The teleconference included two panels of three media people. I got some good ideas for our connecting with the media for this year's initiative. I will share this through the trainings. The most meaningful point to me was one made by the host, George A. Covington. He said "The media doesn't perceive the ADA as a civil rights issue." LET'S MAKE THEM PERCEIVE IT THAT WAY! We have a wonderful opportunity to do so.



ADA PUBLIC SERVICE ANNOUNCEMENTS (PSA'S)

CTD received a letter from the Justice Department encouraging Disability Rights Advocates to encourage local TV and radio stations to air the PSA with Janet Reno in it to educate viewers/listeners about the ADA. I actually saw one of these spots and I think it would do a lot for increasing awareness. For a list of contact persons at your local media, give me a call at 1-800-998-3363 or (512) 478-3366.

STATUS OF THE ADA

I just became aware of a publication from the Department of Justice entitled "Enforcing the ADA." This is a quarterly publication which is a status report regarding lawsuits and such under the ADA. If you would like to be put on a mailing list to receive this, give me a call at 1-800-998-3363 or (512) 478-3366.

LANDMARK FINDING AND LITTLE-KNOWN (BUT VERY IMPORTANT) FACT!

In a settlement agreement this fall with a Massachusetts restaurant, the merchant was required to not only provide accessible parking spaces, but "police the use of the parking spaces" and to maintain an accessible route. And businesses think their responsibility ends with the construction!

A SIMPLE REQUEST

We have learned through the grapevine, that a young man with terminal cancer has as his greatest wish to enter the Guiness Book of World Records as the person who has collected the most business cards. This is a simple enough request. Let's help Craig out. Please mail your cards to:

> Craig Sherwood Make a Wish Foundation Atlanta, GA 30356

ASKING FOR ACTION!

ADA CURB RAMPS THREATENED

The Justice Department has proposed to extend the time period for the installation of curb ramps for our communities. The original date for completion of all municipal curb ramps was January 25, 1995. CTD opposed the proposal in comments sent to the Justice Department January 25th fearing a weakening of the ADA's impact and that this would be just another excuse to prolong accessibility. CTD would be happy to provide you with a copy of our comments and the proposed regulation change. Just call 1-800-3363 or (512) 478-3366. Members are encouraged to send letters regarding this proposal to:

John L. Wodatch Chief, Disability Rights Section Civil Rights Division U.S. Department of Justice Rulemaking Docket 007 P.O. Box 65485 Washington, D.C. 20035 or comments may be sent e-mail to:

Comments_ADA@justice.usdoj.gov

Comments must be received by the DOJ by March 1st.

LAST MINUTE ALERT ...

THE ADA AND IDEA ARE THREATENED!

U.S. ADVISORY COMMISSION ON INTERGOVERNMENTAL RELATIONS (ACIR) SAYS REPLACE ADA WITH VOLUNTARY COMPLIANCE AND TURN IDEA BACK TO SCHOOLS

MORE ---

The Advisory Commission on Intergovernmental Relations (ACIR), issued a "Preliminary Report" dated January 24. The report stated that the Americans with Disabilities Act (ADA) requirements should be temporarily or permanently suspended, or made voluntary, for communities without the fiscal capacity to comply. The report also calls for deferring implementation of Individuals with Disabilities Education Act (IDEA) to be made at the state and local levels, since the Federal Government is not equipped to determine "an appropriate education". The report also calls for eliminating our right to sue.

WE CANNOT LET OUR CIVIL RIGHTS BE UNDERMINED!

The ACIR is a group of mayors, governors, state legislators and private individuals. Austin's Mayor, Bruce Todd, is the only Texas member of this commission, This is in no way a purely local issue! If you are not from Austin, this issue still applies to you!

WRITE, FAX (512) 499-2337, E-MAIL (BETODD@zilker.net) OR CALL (512) 499-2250 AUSTIN'S MAYOR BRUCE TODD, BEFORE MARCH 7, when public hearings will be held in Washington, D.C. The final report will be issued March 22.

Here is the address and a sample of what you might want to say:

Mayor Bruce Todd Member, U.S. Advisory Commission on Intergovernmental Relations c/o City of Austin, PO Box 1088 Austin, TX 78767

Dear Mayor Todd:

I am writing to provide comment on the ACIR preliminary report entitled "The Role of Federal Mandates in intergovernmental relations" dated January 24th.

I implore you not to recommend weakening, the Americans with Disabilities Act (ADA) and the Individuals with Disabilities Education Act (IDEA). We would not need civil rights laws like the ADA and IDEA if society would "voluntarily" not discriminate with inaccessible programs, structures and education. Many cities have not even begun to implement the ADA and the deadline has passed. Many local schools have refused " a free and appropriate education" to students with disabilities.

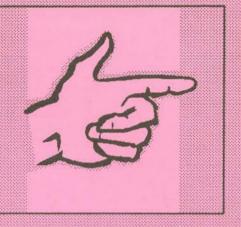
In addition, our rights to "due process" are sacred just like any other American. We have been fighting for our rightful place in society. You must not advocate turning back the clock.

Sincerely,

John or Jane Advocate

Of course, this is just a sample. If you would like to get more in depth, I can send you more information. BUT THE IMPORTANT THING IS TO COMMUNICATE OUR DEPENDENCE ON ADA and IDEA FOR OUR BASIC CIVIL LIBERTIES!

!!CALL TO ACTION!! We need volunteers! Please recruit anyone who has shown an interest in being an ADA team member and/or who you think would make a good advocate. Remember, an effective team includes all different personalities serving on a local initiative team. Please contact me with new members or new ideas.



Team leaders: I will be requesting the lists of your latest team members in March and planning for regional trainings, so be thinking about it. And, thanks so much for extending your commitment.

A GRACIOUS THANKS!

Last, But not least we want to express our thanks to the organizations that have provided funding for this initiative: The Campaign for Human Development, The Texas Young Lawyers Association and Southwestern Bell and the proceeds from the charity bingo CTD conducts at Crossroads Bingo, 8222 McCann Road in Austin.

Coalition of Texans with Disabilities 316 W. 12th., Suite 405 Austin, TX 78701 NON PROFIT ORG U.S. POSTAGE PAID AUSTIN, TEXAS PERMIT NO. 1466

