

**La Desma Boarding Home  
1113 Montclair  
Garland, Texas 75040**

**Telephone Number:** 840-1225

**Program Operated by:** Joyce Walker

**Type of Program:** Personal Care Home

**Number of Staff:** 1

**License, Certification, or Accreditation:**

**Type of Staff:** Live in Supervision

**Capacity:** 10

**Usual Fee To Client:** \$400 per month plus meals

**Number of Days an Individual May Reside:** no limit

**Facility Full to Capacity:** no

**Is there a Waiting List:** no

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** 2

**Number of Residents per Bathroom:** 5

**Primary Population Served:** Individuals with Mental Illness

**Type Served:**

**Gender:** males and females

**Age Group:** 31 - 50

**Race/Ethnicity:** all

**Physically Disabled Accessible:** no

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

**Bedrooms:** yes

**Common Areas:** yes

**SERVICE PROVIDED ON SITE:**

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical	as needed	staff
Medical Management	routinely	staff
Skills Assessment		
Skill Training		
Individual Counseling		
Group Counseling		
Substance Abuse Counseling		
Prevocational Services		
Job Training		
Public Transportation Training	routinely	staff
Prayer Groups		
Special Diet Plans		
Telephone Access	routinely	staff

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	staff
General Cleaning	staff/residents
Cleaning of Sleeping Areas	residents
Grounds Maintenance	staff
Laundry	residents/staff
Recreational	staff/residents

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	staff
Entertainment Facilities	locally	bus
Recreational Facilities	locally	bus
Educational Facilities	locally	bus
Church	locally	bus

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	staff
Setting Privileges	staff
Discipline	staff
Programming	staff/residents
Roommate Selection	staff
Admissions & Discharges	staff/residents
Meal Planning	staff
Meal Preparation	staff
Cleaning and Chores	staff/residents
Medication Management	staff

**Environmental Comments:** Basic house rules, smoking only in designated area, meals served at certain times, T.V. and lights out by 10:30 p.m., doors locked at 10:30 p.m., neat and attractive, Ms. LeDesma does speak Spanish, rumors of consumers money being taken.

**Resident's Comments:** they are pleased with house and staff.

**603 North Haines  
(corner of Haines and Davis)  
Dallas, Texas 75208**

**Telephone Number:**

**Program Operated by:**

**Type of Program:**

**Number of Staff:**

**License, Certification, or Accreditation:**

**Type of Staff:**

**Capacity:**

**Usual Fee To Client:**

**Number of Days an Individual May Reside:**

**Facility Full to Capacity:**

**Is there a Waiting List:**

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:**

**Number of Residents per Bathroom:**

**Primary Population Served:**

Type Served:

Gender:

Age Group:

Race/Ethnicity:

Physically Disabled Accessible:

**Storage for personal belongings:**

**Opportunities for Privacy:**

**Air Conditioning:**

Bedrooms:

Common Areas:

**SERVICE PROVIDED ON SITE:**

**SERVICE**

**AVAILABILITY**

**RESPONSIBILITY**

Medical  
Medical Management  
Skills Assessment  
Skill Training  
Individual Counseling  
Group Counseling  
Substance Abuse Counseling  
Prevocational Services  
Job Training  
Public Transportation Training  
Prayer Groups  
Special Diet Plans  
Telephone Access

**HOUSEHOLD SUPPORT:**

**FUNCTIONS**

**RESPONSIBILITY**

Cooking  
General Cleaning  
Cleaning of Sleeping Areas  
Grounds Maintenance  
Laundry  
Recreational

**COMMUNITY ACCESS STANDARD:**

**ACTIVITY**

**AVAILABILITY**

**TRANSPORTATION**

Grocery Store  
Entertainment Facilities  
Recreational Facilities  
Educational Facilities  
Church

**RESIDENT PARTICIPATION IN DECISIONS:**

**DECISION**

**RESPONSIBILITY**

Making House Rules  
Setting Privileges  
Discipline  
Programming  
Roommate Selection  
Admissions & Discharges  
Meal Planning  
Meal Preparation  
Cleaning and Chores  
Medication Management

**Environmental Comments:**

**Resident's Comments:** Several complaints by police have been reported on this facility.

**Bell's Boarding Home  
412 West 12th Street  
Dallas, Texas 75211**

**Telephone Number:** 943-1924

**Program Operated by:** Cynthia Bell

**Type of Program:**

**Number of Staff:**

**License, Certification, or Accreditation:**

**Type of Staff:**

**Capacity:**

**Usual Fee To Client:**

**Number of Days an Individual May Reside:**

**Facility Full to Capacity:**

**Is there a Waiting List:**

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:**

**Number of Residents per Bathroom:**

**Primary Population Served:**

**Type Served:**

**Gender:**

**Age Group:**

**Race/Ethnicity:**

**Physically Disabled Accessible:**

**Storage for personal belongings:**

**Opportunities for Privacy:**

**Air Conditioning:**

**Bedrooms:**

**Common Areas:**

**SERVICE PROVIDED ON SITE:**

**SERVICE**

**AVAILABILITY**

**RESPONSIBILITY**

Medical  
Medical Management  
Skills Assessment  
Skill Training  
Individual Counseling  
Group Counseling  
Substance Abuse Counseling  
Prevocational Services  
Job Training  
Public Transportation Training  
Prayer Groups  
Special Diet Plans  
Telephone Access

**HOUSEHOLD SUPPORT:**

**FUNCTIONS**

**RESPONSIBILITY**

Cooking  
General Cleaning  
Cleaning of Sleeping Areas  
Grounds Maintenance  
Laundry  
Recreational

**COMMUNITY ACCESS STANDARD:**

**ACTIVITY**

**AVAILABILITY**

**TRANSPORTATION**

Grocery Store  
Entertainment Facilities  
Recreational Facilities  
Educational Facilities  
Church

**RESIDENT PARTICIPATION IN DECISIONS:**

**DECISION**

**RESPONSIBILITY**

Making House Rules  
Setting Privileges  
Discipline  
Programming  
Roommate Selection  
Admissions & Discharges  
Meal Planning  
Meal Preparation  
Cleaning and Chores  
Medication Management

**Environmental Comments:**

**Resident's Comments:** This home is reported to be well-liked by consumers. Dallas police have been called to this home several times, however. One consumer reported that she kept medications in her room and someone was trying to break in her door to get them. Police have concerns about the person in charge.

**Dickinson Place  
911 St. Joseph  
Dallas, Texas 75246**

**Telephone Number:** 821-5390

**Program Operated by:** Peter Sanford, social worker

**Type of Program:** Subsidized Apartments (Retirement Community)

**Number of Staff:** 7

**License, Certification, or Accreditation:**

Licensed retirement facility

**Type of Staff:** Shift Supervision plus seminary interns on site after hours

**Capacity:** 165

**Usual Fee To Client:** 30% of total income (\$292-\$352 per month); based on HUD section 8 and section 236

**Number of Days a Individual May Reside:** must sign a year lease

**Facility Full to Capacity:** yes

**Is there a Waiting List:** yes; 6 - 9 months

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** one

**Number of Residents per Bathroom:** one

**Primary Population Served:** Elderly, Individuals with Physical Disabilities

**Type Served:**

**Gender:** females only

**Age Group:** Over 65

**Race/Ethnicity:** White and Hispanic

**Physically Disabled Accessible:** yes

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

**Bedrooms:** yes

**Common Areas:** yes

**SERVICE PROVIDED ON SITE:** (programs offered at East Dallas Senior Center on site)

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical	as needed	purchased
Medical Management	residents	self med
Skills Assessment	as needed	Contract
Skill Training	as needed	Contract
Individual Counseling	as needed	purchased
Group Counseling	as needed	purchased
Substance Abuse Counseling	n/a	
Prevocational Services	n/a	
Job Training	n/a	
Job Placement	n/a	
Public Transportation Training	n/a	
Prayer Groups	routine	contract
Special Diet Plans	as needed	contract
Telephone Access	routine	purchased

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	residents only
General Cleaning	residents only
Cleaning of Sleeping Areas	residents only
Grounds Maintenance	staff only
Laundry	residents only
Recreational	residents and staff

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	walk/bus
Entertainment Facilities	locally	walk/bus
Recreational Facilities	locally	walk
Educational Facilities	locally	walk
Church	locally	walk

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	residents/residents council
Setting Privileges	residents
Discipline	residents
Programming	residents
Roommate Selection	n/a
Admissions & Discharges	residents
Meal Planning	residents and staff at senior center
Meal Preparation	residents
Cleaning and Chores	residents
Medication Management	residents

**Environmental Comments:** Facility is nice and clean; personnel enjoy their jobs. This place is known for having a long waiting list. Consumers need to be fairly high functioning.

**Resident's Comments:** not a lot of family involvement



**My House Living Center  
1574 North Atoll Drive  
Dallas, Texas 75216**

**Telephone Number:** 371-5942

**Program Operated by:** (formerly Mary Rhone)

**Type of Program:** Personal Care Home

**Number of Staff:** 3

**License, Certification, or Accreditation:**

license from Texas Department of Human Services

**Type of Staff:** Live in Supervision

**Capacity:** 7

**Usual Fee To Client:** \$825. per month with meals.

**Number of Days a Individual May Reside:** no limit

**Facility Full to Capacity:** no

**Is there a Waiting List:** no

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** two semi private, 1 ward, 3 beds

**Number of Residents per Bathroom:** 1 per females, 1 per males

**Primary Population Served:** Elderly, Individuals with Mental Illness, Individuals with Physical Disablitlites

**Type Served:**

**Gender:** both males and females

**Age Group:** 18 and up

**Race/Ethnicity:** white

**Physically Disabled Accessible:** yes

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

**Bedrooms:** yes

**Common Areas:** yes

**SERVICE PROVIDED ON SITE:**

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical	not available	
Medical Management	routinely	staff
Skills Assessment	as needed	staff
Skill Training	as needed	staff
Individual Counseling	routinely	staff
Group Counseling	routinely	staff
Substance Abuse Counseling	as needed	staff
Prevocational Services	routinely	staff
Job Training	as needed	staff
Public Transportation Training	as needed	staff
Prayer Groups	not available	
Special Diet Plans	as needed	staff
Telephone Access	routinely	staff

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	staff
General Cleaning	staff
Cleaning of Sleeping Areas	staff assists
Grounds Maintenance	staff
Laundry	staff assists
Recreational	staff assists

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	walk
Entertainment Facilities	long distance	staff provides
Recreational Facilities	locally	walk
Educational Facilities	locally	walk
Church	locally	walk

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	staff assists
Setting Privileges	staff only
Discipline	staff only
Programming	staff/residents
Roommate Selection	staff/residents
Admissions & Discharges	staff only
Meal Planning	staff/residents
Meal Preparation	staff
Cleaning and Chores	staff/residents
Medication Management	staff/residents

**Environmental Comments:** Very neat and clean, very home like, residents were relaxed, and staff was very helpful. Basic house rules. Long-time manager Mary Rhone recently passed away.

**Resident's Comments:** Best home I've ever had. Good meals. Very comfortable. Staff is great.

**El Shaddai**  
**3212 East Ledbetter**  
**Dallas, Texas 75216**

**Telephone Number:** 374-0091

**Program Operated by:** Mrs. Sylvia Vance

**Type of Program:** Personal Care Home

**Number of Staff:** 15

**License, Certification, or Accreditation:**

licensed by Texas Department of Human Services; certified by Texas Organization of Residential Care Homes, HUD

**Type of Staff:** Shift Staff; 24 hour coverage

**Capacity:** 62

**Usual Fee To Client:** \$12 - 29 per day with 3 meals per day

**Number of Days a Individual May Reside:** no limit

**Facility Full to Capacity:** no

**Is there a Waiting List:** no

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** 2

**Number of Residents per Bathroom:** 2

**Primary Population Served:** Veterans, Individuals with: Mental Illness, Mental Illness and Substance Abuse Problems, Criminal Background, Physical Disabilities

**Type Served:**

**Gender:** both males and females

**Age Group:** 31-40

**Race/Ethnicity:** White and African-American

**Physically Disabled Accessible:** yes

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

**Bedrooms:** yes

**Common Areas:** yes

**SERVICE PROVIDED ON SITE:**

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical	as needed	purchased
Medical Management	routine	staff
Skills Assessment	as needed	MHMR Contract
Skill Training	as needed	MHMR Contract
Individual Counseling	as needed	staff
Group Counseling	as needed	staff
Substance Abuse Counseling	as needed	staff
Prevocational Services	as needed	MHMR Contract
Job Training	as needed	MHMR Contract
Job Placement	as needed	staff
Public Transportation Training	as needed	staff
Prayer Groups	n/a	
Special Diet Plans	as needed	staff/contract
Telephone Access	routine	purchased

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	staff only
General Cleaning	staff only
Cleaning of Sleeping Areas	staff only
Grounds Maintenance	staff only
Laundry	staff only
Recreational	staff only

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	walk
Entertainment Facilities	locally	bus
Recreational Facilities	locally	walk/bus
Educational Facilities	n/a	
Church	locally	walk

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	staff and residents
Setting Privileges	staff
Discipline	residents (residents council)
Programming	staff and residents
Roommate Selection	staff and residents
Admissions & Discharges	residents
Meal Planning	staff only
Meal Preparation	staff only
Cleaning and Chores	staff only
Medication Management	both

**Environmental Comments:** Facility is an old nursing home, bad area of town, grounds need better up keep; residents were asleep at 1 p.m.; residents smoke in rooms; menu and policies attached. Consumers are reported to miss many clinic visits. Staff at the residence seem to know little about mental illness.

**Magnolia House  
3517 Cleveland  
Dallas, Texas 75215**

**Telephone Number:** 421-9753

**Program Operated by:** Paul Daniels

**Type of Program:** Personal Care Home

**Number of Staff:** 8

**License, Certification, or Accreditation:** certification from Texas Organization of Residential Care Homes; license pending from Texas Department of Human Services; Texas Commission for the Aged.

**Type of Staff:** Live in Supervision

**Capacity:** 8

**Usual Fee To Client:** \$400 per month

**Number of Days an Individual May Reside:** no limit

**Facility Full to Capacity:** no

**Is there a Waiting List:** no

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** 2 to 3

**Number of Residents per Bathroom:** 2 to 3

**Primary Population Served:** Elderly and Individuals with Mental Illness

Type Served:

Gender: males

Age Group: 41 and up

Race/Ethnicity: all

Physically Disabled Accessible: no

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

Bedrooms: yes

Common Areas: yes

**SERVICE PROVIDED ON SITE:**

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical	n/a	
Medical Management	n/a	
Skills Assessment	n/a	
Skill Training	n/a	
Individual Counseling	as needed	
Group Counseling	n/a	
Substance Abuse Counseling	n/a	
Prevocational Services	n/a	
Job Training	n/a	
Public Transportation Training	n/a	
Prayer Groups	n/a	
Special Diet Plans	as needed	
Telephone Access	routinely	

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	staff
General Cleaning	staff
Cleaning of Sleeping Areas	resident
Grounds Maintenance	staff
Laundry	resident/staff
Recreational	staff

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	
Entertainment Facilities		bus ride
Recreational Facilities	locally	
Educational Facilities	locally	
Church	locally	

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	staff/resident
Setting Privileges	staff/resident
Discipline	staff only
Programming	staff/resident
Roommate Selection	staff/resident
Admissions & Discharges	staff
Meal Planning	staff
Meal Preparation	staff
Cleaning and Chores	staff
Medication Management	resident

**Environmental Comments:** clean and well maintained; basic house rules. Manager is reported to be kind and good to consumers.

**Residents' Comments:** Consumers say they "like it here."

**The Jefferson House  
336 1/2 West Jefferson  
Dallas, Texas 75211**

**Telephone Number:** 948-4239

**Program Operated by:** Larry Johnson

**Type of Program:** Room and Board

**Number of Staff:** Seven

**License, Certification, or Accreditation:**

Department of Housing and Neighborhood Services; no license

**Type of Staff:** Live in Supervision

**Capacity:** 47

**Usual Fee To Client:** \$75 per week, \$286 per month

**Number of Days a Individual May Reside:** no limit

**Facility Full to Capacity:** no

**Is there a Waiting List:** no

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** 5 per dormroom

**Number of Residents per Bathroom:** 3 bathrooms

**Primary Population Served:** Individuals with: Mental Illness, Mental Illness and Substance Abuse Problems, Elderly, Substance Abuse Problems, Criminal Background, Physical Disabilities, Veterans

Type Served:

Gender: both males and females

Age Group: 18 and up

Race/Ethnicity: all

Physically Disabled Accessible: yes

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

Bedrooms: yes

Common Areas: yes

**SERVICE PROVIDED ON SITE:**

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical		
Medical Management		
Skills Assessment		
Skill Training		
Individual Counseling		
Group Counseling		
Substance Abuse Counseling		
Prevocational Services		
Job Training		
Job Placement		
Public Transportation Training		
Prayer Groups		
Special Diet Plans		
Telephone Access	as needed	

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	
General Cleaning	staff
Cleaning of Sleeping Areas	staff
Grounds Maintenance	
Laundry	staff
Recreational	staff

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	
Entertainment Facilities	locally	
Recreational Facilities	locally	
Educational Facilities	locally	
Church	locally	

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	
Setting Privileges	
Discipline	
Programming	
Roommate Selection	
Admissions & Discharges	
Meal Planning	
Meal Preparation	
Cleaning and Chores	
Medication Management	

**Environmental Comments:** Clean and well kept facility, basic house rules attached. Consumers are reported to like this place. Food is good. Manager is concerned but doesn't provide much supervision.

**Resident's Comments:**



**Brown's Boarding House  
908 North Marsalis  
Dallas, Texas 75208**

**Telephone Number:** 941-1028

**Program Operated by:** Myrtle Brown

**Type of Program:** Supervised Group Living

**Number of Staff:** 3

**License, Certification, or Accreditation:**

none

**Type of Staff:** Shift Supervision; also live-in staff

**Capacity:** 8

**Usual Fee To Client:** \$407 month; meals included

**Number of Days a Individual May Reside:** indefinitely

**Facility Full to Capacity:** no

**Is there a Waiting List:** no

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** two

**Number of Residents per Bathroom:** four

**Primary Population Served:** Individuals with Mental Illness

**Type Served:**

**Gender:** both males and females

**Age Group:** 31 and up

**Race/Ethnicity:** all

**Physically Disabled Accessible:** no

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

**Bedrooms:** yes

**Common Areas:** yes

**SERVICE PROVIDED ON SITE:**

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical	routinely	
Medical Management	as needed	staff
Skills Assessment	as needed	
Skill Training	as needed	
Individual Counseling	not available	
Group Counseling	not available	
Substance Abuse Counseling	not available	
Prevocational Services	not available	
Job Training	not available	
Job Placement	not available	
Public Transportation Training	as needed	
Prayer Groups	routinely	
Special Diet Plans	as needed	staff
Telephone Access	as needed	staff

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	staff
General Cleaning	staff/residents
Cleaning of Sleeping Areas	residents only
Grounds Maintenance	staff
Laundry	staff
Recreational	staff assists

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	walk
Entertainment Facilities	long distance	bus
Recreational Facilities	long distance	bus
Educational Facilities	long distance	bus
Church	locally/long distance	church bus

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	staff
Setting Privileges	staff
Discipline	staff
Programming	staff
Roommate Selection	staff
Admissions & Discharges	staff/residents
Meal Planning	staff
Meal Preparation	staff
Cleaning and Chores	staff/residents
Medication Management	staff/residents

**Environmental Comments:** Facility is clean and spacious, but in a high crime area. No smoking, drugs, or alcohol. Consumers must comply with clinical appointments. There are reports of medications being stolen and of consumer abuse.

**Resident's Comments:** Like staying here. Mrs. Brown good to them. Good food.

**Harlen Foster Home (Elderly)**  
**722 Haines**  
**Dallas, Texas 75208**

**Telephone Number:** 943-7662

**Program Operated by:** Loretta Harlen

**Type of Program:** Personal Care Home

**Number of Staff:** Two

**License, Certification, or Accreditation:**

none

**Type of Staff:** Live in Supervision

**Capacity:** 4

**Usual Fee To Client:** Sliding Scale Fee; includes meals

**Number of Days a Individual May Reside:** no limit

**Facility Full to Capacity:** no

**Is there a Waiting List:** no

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** 2

**Number of Residents per Bathroom:** 2

**Primary Population Served:** Elderly, African American Consumers

**Type Served:**

**Gender:** both males and females

**Age Group:** 51 and up

**Race/Ethnicity:** all

**Physically Disabled Accessible:** n/a

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

**Bedrooms:** yes

**Common Areas:** yes

**SERVICE PROVIDED ON SITE:**

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical	as needed	
Medical Management	as needed	
Skills Assessment		
Skill Training		
Individual Counseling		
Group Counseling		
Substance Abuse Counseling		
Prevocational Services		
Job Training		
Job Placement		
Public Transportation Training		
Prayer Groups		
Special Diet Plans	as needed	
Telephone Access	as needed	

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	staff
General Cleaning	staff
Cleaning of Sleeping Areas	staff
Grounds Maintenance	staff
Laundry	staff
Recreational	staff

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	
Entertainment Facilities	locally	
Recreational Facilities	locally	
Educational Facilities	locally	
Church	locally	

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	staff
Setting Privileges	staff
Discipline	staff
Programming	staff
Roommate Selection	staff
Admissions & Discharges	staff
Meal Planning	staff
Meal Preparation	staff
Cleaning and Chores	n/a
Medication Management	n/a

**Environmental Comments:** Well kept facility, basic house rules. No smoking. Must take bath daily. Meals are supposedly very good. Homelike atmosphere. Manger cares for her clients and is concerned that they keep clinic appointments.

**Resident's Comments:**

**Your Friend Personal Care Home  
3912 Oak Arbor  
Dallas, Texas 75233**

**Telephone Number:** 339-0007

**Program Operated by:** Evelyn McLin

**Type of Program:** Personal Care Home

**Number of Staff:** 3

**License, Certification, or Accreditation:**

licensed by Texas Department of Human Services

**Type of Staff:** Live in Supervision

**Capacity:** 8

**Usual Fee To Client:** \$372 per month with two meals per day.

**Number of Days a Individual May Reside:** no limit

**Facility Full to Capacity:** yes

**Is there a Waiting List:** no

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** two

**Number of Residents per Bathroom:** one for men; one for women

**Primary Population Served:** Veterans, Individuals with: Mental Illness, with Substance Abuse Problems, Criminal Background.

**Type Served:**

**Gender:** both males and females

**Age Group:** 31-64

**Race/Ethnicity:** all

**Physically Disabled Accessible:** n/a

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

**Bedrooms:** yes

**Common Areas:** yes

**SERVICE PROVIDED ON SITE:**

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical		
Medical Management	as needed	staff
Skills Assessment		
Skill Training		
Individual Counseling	as needed	staff
Group Counseling	as needed	staff
Substance Abuse Counseling		
Prevocational Services		
Job Training		
Public Transportation Training		
Prayer Groups		
Special Diet Plans	as needed at additional cost	
Telephone Access		

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	staff
General Cleaning	staff
Cleaning of Sleeping Areas	residents
Grounds Maintenance	staff
Laundry	residents
Recreational	staff

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	walk
Entertainment Facilities		
Recreational Facilities		
Educational Facilities		
Church		

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	staff/residents
Setting Privileges	
Discipline	staff only
Programming	staff/residents
Roommate Selection	staff
Admissions & Discharges	staff
Meal Planning	staff
Meal Preparation	staff
Cleaning and Chores	staff/residents
Medication Management	staff

**Environmental Comments:**

Rules attached. Manager is known for being good about getting residents to their clinic appointments.

**Higher Dimensional Care  
2227 South Tyler  
Dallas, Texas 75224**

**Telephone Number:** 330-1437

**Program Operated by:** Steve Smith

**Type of Program:** Personal Care Home

**Number of Staff:** 4

**License, Certification, or Accreditation:**

licensed by the Texas Department of Human Services; certified by Texas Organization of Residential Care Homes

**Type of Staff:** Shift staff

**Capacity:** 8

**Usual Fee To Client:** \$400 or sliding scale

**Number of Days a Individual May Reside:** no limit

**Facility Full to Capacity:** no

**Is there a Waiting List:** no

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** two

**Number of Residents per Bathroom:** four

**Primary Population Served:** Individuals with: Mental Illness, Substance Abuse Problems, Mental Illness and Substance Abuse Problems

**Type Served:**

**Gender:** males

**Age Group:** 18 and up

**Race/Ethnicity:** all

**Physically Disabled Accessible:** yes

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

**Bedrooms:** yes

**Common Areas:** yes

**SERVICE PROVIDED ON SITE:**

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical	as needed	purchased
Medical Management	as needed	contact
Skills Assessment	as needed	staff
Skill Training	n/a	
Individual Counseling	as needed	staff
Group Counseling	as needed	staff
Substance Abuse Counseling	as needed	staff
Prevocational Services	n/a	
Job Training	as needed	contract
Public Transportation Training	as needed	contract
Prayer Groups	as needed	staff
Special Diet Plans	as needed	staff
Telephone Access	as needed	staff

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	staff only
General Cleaning	staff only
Cleaning of Sleeping Areas	staff assists
Grounds Maintenance	staff only
Laundry	staff only
Recreational	staff assists

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	walking distance
Entertainment Facilities	locally	walking distance
Recreational Facilities	locally	walking/bus
Educational Facilities	locally	walking distance
Church	locally	walking distance

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	staff/residents
Setting Privileges	staff only
Discipline	staff only
Programming	staff only
Roommate Selection	staff only
Admissions & Discharges	staff only
Meal Planning	staff/residents
Meal Preparation	staff only
Cleaning and Chores	staff only
Medication Management	staff/residents

**Environmental Comments:** Living areas are clean; one bedroom smelled of urine; residents must take medication. Wife of manager is reported to be uncooperative with treatment staff coming to see residents.

**Resident's Comments:** Resident 's liked it there.



**Madison Hotel  
1159 North Madison  
Mesquite, Texas 75185**

**Telephone Number:** 948-3739

**Program Operated by:** Gary Lacey

**Type of Program:** Single Room Occupancy Hotel

**Number of Staff:** One

**License, Certification, or Accreditation:**

Department of Housing and Neighborhood Services; no license

**Type of Staff:** Live in Supervision

**Capacity:** 50

**Usual Fee To Client:** \$60 - 65 per week, \$20 deposit, no meals

**Number of Days a Individual May Reside:** no limit

**Facility Full to Capacity:** yes

**Is there a Waiting List:** no

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** 2

**Number of Residents per Bathroom:** 18 rooms have a bath

**Primary Population Served:** Individuals with: Mental Illness, Mental Illness and Substance Abuse Problems, Elderly, Substance Abuse Problems, Developmental Disabilities, Criminal Background, Physical Disabilities, Veterans

**Type Served:**

**Gender:** both males and females

**Age Group:** 18 and up

**Race/Ethnicity:** all

**Physically Disabled Accessible:** yes

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

**Bedrooms:** no

**Common Areas:** yes

**SERVICE PROVIDED ON SITE:**

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical		
Medical Management		
Skills Assessment		
Skill Training		
Individual Counseling		
Group Counseling		
Substance Abuse Counseling		
Prevocational Services		
Job Training		
Job Placement		
Public Transportation Training		
Prayer Groups		
Special Diet Plans		
Telephone Access	as needed	

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	
General Cleaning	
Cleaning of Sleeping Areas	
Grounds Maintenance	
Laundry	Residents only
Recreational	

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	
Entertainment Facilities	locally	
Recreational Facilities	locally	
Educational Facilities	locally	
Church	locally	

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	Staff only
Setting Privileges	
Discipline	
Programming	
Roommate Selection	
Admissions & Discharges	
Meal Planning	
Meal Preparation	
Cleaning and Chores	
Medication Management	

**Environmental Comments:**

Clean and well kept facility, basic house rules attached

**Resident's Comments:** Not much structure, but some consumers really like this place.

**Cole Manor**  
**4510 Cole Manor Place**  
**Dallas, Texas 75204**

**Telephone Number:** 826-6030

**Program Operated by:** Diane Williams-Shaw/Troy Armstrong

**Type of Program:** Room and Board

**Number of Staff:** 7

**License, Certification, or Accreditation:**

licensed by Texas Department of Human Services, City of Dallas Certificate for Occupancy for boarding homes

**Type of Staff:** Live in Supervision

**Capacity:** 14

**Usual Fee To Client:** \$400 for women per month with meals

**Number of Days a Individual May Reside:** no limit

**Facility Full to Capacity:** yes

**Is there a Waiting List:** no

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** two

**Number of Residents per Bathroom:** four

**Primary Population Served:** Elderly, Veterans, Individuals with: Mental Illness, Substance Abuse Problems., Mental Illness and Substance Abuse Problems, Developmental Disabilities, Criminal Background, Physical Disabilities

Type Served:

Gender: females

Age Group: 18 and up

Race/Ethnicity: all

Physically Disabled Accessible:

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

Bedrooms: yes

Common Areas: yes

**SERVICE PROVIDED ON SITE:**

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical	part time nurse in every two days	
Medical Management	as needed	staff
Skills Assessment	as needed	staff
Skill Training	as needed	staff
Individual Counseling	as needed	staff
Group Counseling	as needed	staff
Substance Abuse Counseling		
Prevocational Services	no	staff will transport
Job Training	no	
Public Transportation Training	as needed	staff
Prayer Groups	no	
Special Diet Plans	as needed	staff
Telephone Access	as needed	staff

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	staff
General Cleaning	staff/residents
Cleaning of Sleeping Areas	staff/residents
Grounds Maintenance	staff/residents
Laundry	staff
Recreational	staff/residents

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	staff
Entertainment Facilities	locally	staff
Recreational Facilities	locally	staff
Educational Facilities	locally	staff
Church	locally	staff

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	staff/residents
Setting Privileges	
Discipline	staff/residents
Programming	staff
Roommate Selection	staff
Admissions & Discharges	
Meal Planning	staff
Meal Preparation	staff
Cleaning and Chores	staff
Medication Management	staff

**Environmental Comments:** rooms are nice and clean; clients must take medications; makeshift kitchen; grounds need work; staff provides clothing, linen, toiletries, and transportation to medical appointments; several complaints by neighbors to Dallas Police Department due to lack of supervision; rumors of sexual abuse. The manager is know for working with more difficult consumers. He also gives positive feedback to clients.

**Cole Manor**  
**2708 and 2714 North Carroll**  
**Dallas, Texas 75204**

**Telephone Number:** 826-6030

**Program Operated by:** Troy Armstrong

**Type of Program:** Room and Board

**Number of Staff:** 8 in 2708 N. Carroll and 9 in 2714 N. Carroll

**License, Certification, or Accreditation:**

licensed by Texas Department of Human Services, City of Dallas Certificate for  
Occupancy for boarding Homes

**Type of Staff:** Live in Supervision

**Capacity:** 32

**Usual Fee To Client:** \$375 for men with meals

**Number of Days a Individual May Reside:**

**Facility Full to Capacity:** yes

**Is there a Waiting List:** no

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** two

**Number of Residents per Bathroom:** four

**Primary Population Served:** Elderly, Veterans, Individuals with: Mental Illness,  
Substanc Abuse Problems., Mental Illness and Substance  
Abuse Problems, Developmental Disabilities, Criminal  
Background, Physical Disabilities

Type Served:

Gender: males

Age Group: 18 and up

Race/Ethnicity: all

Physically Disabled Accessible:

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

Bedrooms: yes

Common Areas: yes

**SERVICE PROVIDED ON SITE:**

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical		
Medical Management	as needed	staff
Skills Assessment	as needed	staff
Skill Training	as needed	staff
Individual Counseling	as needed	staff
Group Counseling	as needed	staff
Substance Abuse Counseling		
Prevocational Services	as needed	staff
Job Training		
Public Transportation Training	as needed	staff
Prayer Groups		
Special Diet Plans	as needed	staff
Telephone Access	as needed	staff

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	staff
General Cleaning	staff/residents
Cleaning of Sleeping Areas	staff/residents
Grounds Maintenance	staff/residents
Laundry	staff
Recreational	staff/residents

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	staff
Entertainment Facilities	locally	staff
Recreational Facilities	locally	staff
Educational Facilities	locally	staff
Church	locally	staff

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	staff/residents
Setting Privileges	
Discipline	staff/residents
Programming	staff
Roommate Selection	staff
Admissions & Discharges	
Meal Planning	staff
Meal Preparation	staff
Cleaning and Chores	staff
Medication Management	staff

**Environmental Comments:** Several complaints have been made by neighbors to the Dallas Police due to the lack of supervision. The manager is known for working with very difficult consumers. The manager also keeps up with people while they are in Terrell State Hospital.

**Resident's Comments:**

**New Life Manor  
1502 North Peak  
Dallas, Texas 75204**

**Telephone Number:** 828-0971

**Program Operated by:** Ms. LeVata Bush, 376-2479

**Type of Program:** Room and Board Home

**Number of Staff:** Six

**License, Certification, or Accreditation:**

Texas Department of Health, Texas Organization of Residential Care Homes

**Type of Staff:** Live in Supervision

**Capacity:** 32

**Usual Fee To Client:** \$550 per month with meals

**Number of Days a Individual May Reside:** no limit

**Facility Full to Capacity:** no

**Is there a Waiting List:** no

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** 2-3

**Number of Residents per Bathroom:** 2-3

**Primary Population Served:** Elderly, Individuals with: Mental Illness, Substance Abuse Problems, Mental Illness and Substance Abuse Problems, Criminal Background

**Type Served:**

**Gender:** both males and females

**Age Group:** 18 and up

**Race/Ethnicity:** all

**Physically Disabled Accessible:** no

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

**Bedrooms:** yes

**Common Areas:** yes

**SERVICE PROVIDED ON SITE:**

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical		
Medical Management	as needed	staff
Skills Assessment		
Skill Training		
Individual Counseling		
Group Counseling		
Substance Abuse Counseling		
Prevocational Services		
Job Training		
Job Placement		
Public Transportation Training		
Prayer Groups		
Special Diet Plans		
Telephone Access	as needed	

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	staff
General Cleaning	staff
Cleaning of Sleeping Areas	residents
Grounds Maintenance	staff
Laundry	staff
Recreational	staff

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	bus
Entertainment Facilities	locally	bus
Recreational Facilities	locally	bus
Educational Facilities	locally	bus
Church	locally	volunteers drive

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	staff
Setting Privileges	staff
Discipline	doctor & case worker
Programming	staff
Roommate Selection	as available
Admissions & Discharges	staff
Meal Planning	staff
Meal Preparation	staff
Cleaning and Chores	staff
Medication Management	doctor & case worker & nurse

**Environmental Comments:**

Reasonably clean facility, basic house rules. Medication aide/nurse come three times per week. Whole place was a little shabby. People were presentable. Manager is known for handling very difficult consumers. A lot of consumers are probationers or parolees.



**Prince of Wales  
4525 Live Oak  
Dallas, Texas 75204**

**Telephone Number:** 826-9080

**Program Operated by:** Perry Randall, services coordinator

**Type of Program:** Single Room Occupancy Hotel

**Number of Staff:** Five

**License, Certification, or Accreditation:**

Texas Rehabilitation Commission, Texas Commission on Alcohol, Texas Department of Corrections, Texas Department of Health, Texas Department of Human Services, Texas Organization of Residential Care Homes, HUD

**Type of Staff:** Live in Supervision

**Capacity:** 61

**Usual Fee To Client:** 30% of income as determined by Dallas Housing Authority; no meals included

**Number of Days a Individual May Reside:** no limit

**Facility Full to Capacity:** no

**Is there a Waiting List:** no

**DESCRIPTION OF PROGRAM:**

**Number of Residents per Bedroom:** 1

**Number of Residents per Bathroom:** 1

**Primary Population Served:** Homeless people; Veterans, Individuals with: Mental Illness, Substance Abuse Problems, Mental Illness and Substance Abuse Problems, Developmental Disabilities, Criminal Background, Physical Disabilities

**Type Served:**

**Gender:** both males and females

**Age Group:** 18 and up

**Race/Ethnicity:** all

**Physically Disabled Accessible:** yes

**Storage for personal belongings:** yes

**Opportunities for Privacy:** yes

**Air Conditioning:**

**Bedrooms:** yes

**Common Areas:** yes

**SERVICE PROVIDED ON SITE:**

<b>SERVICE</b>	<b>AVAILABILITY</b>	<b>RESPONSIBILITY</b>
Medical	no	
Medical Management	no	
Skills Assessment	no	
Skill Training	no	
Individual Counseling	no	
Group Counseling	no	
Substance Abuse Counseling	no	
Prevocational Services	yes	
Job Training	no	
Job Placement	no	
Public Transportation Training	no	
Prayer Groups	no	
Special Diet Plans	no	
Telephone Access	yes	

**HOUSEHOLD SUPPORT:**

<b>FUNCTIONS</b>	<b>RESPONSIBILITY</b>
Cooking	resident - access to community kitchen
General Cleaning	staff
Cleaning of Sleeping Areas	resident
Grounds Maintenance	staff
Laundry	resident
Recreational	none

**COMMUNITY ACCESS STANDARD:**

<b>ACTIVITY</b>	<b>AVAILABILITY</b>	<b>TRANSPORTATION</b>
Grocery Store	locally	
Entertainment Facilities	locally	bus
Recreational Facilities	locally	
Educational Facilities	locally	
Church	locally	

**RESIDENT PARTICIPATION IN DECISIONS:**

<b>DECISION</b>	<b>RESPONSIBILITY</b>
Making House Rules	staff and residents
Setting Privileges	
Discipline	staff
Programming	staff
Roommate Selection	
Admissions & Discharges	staff
Meal Planning	
Meal Preparation	residents
Cleaning and Chores	staff
Medication Management	

**Environmental Comments:** Beautiful facility; security; clean; newly decorated. Services and case management are no longer coordinated by Turtle Creek Manor. Single rooms with shower baths. Refrigerator in rooms. Fence around grounds. Access through Dallas Housing Authority. House rules attached. Some reports of drug use.